



The Council Of The Pharmaceutical Society Of Uganda

Our Ref: 0173/PSU/2017

Your Ref:

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To All Pharmacy owners

**REF: DISCUSSIONS, RESOLUTIONS AND WAY FORWARD ON THE PHARMACY OWNERS
CONSULTATIVE MEETING HELD ON THE 15TH OF JUNE 2017 AT PHARMACY HOUSE**

The above subject matter refers.

Find attached the discussions, resolutions and way forward on the consultative meeting. All are required to take note and act accordingly as applicable. Matters that require further action will be taken at the appropriate levels and feedback given to concerned persons.

Incase of any further clarification do not hesitate to contact the undersigned.

Thank you.

Yours Faithfully,

Opio Samuel,

Secretary, Pharmaceutical Society of Uganda

cc: Chairperson, National Drug Authority

Executive Secretary, National Drug Authority

All Pharmacists



**RESOLUTION AND WAYFORWARD ON THE PHARMACY OWNERS CONSULTATIVE MEETING
HELD ON 15TH OF JUNE 2017 AT PHARMACY HOUSE**

No	Issue	Resolution /Way forward
PSU/POM/1	Pharmacist's Presence improvement	<ul style="list-style-type: none"> ▪ Joint attendance registers to be put in place by all Pharmacies ▪ Surprise visits to be conducted by PSU ▪ Annual Appraisal process for Pharmacists by the Pharmacies to be put in place by PSU ▪ Pharmacies to provide a minimum conducive work environment as defined by PSU
PSU/POM/2	Irregular resignations by Pharmacists without notice	<ul style="list-style-type: none"> ▪ All Pharmacy owners to ensure that they have written comprehensive contracts with clearly defined notice periods. ▪ PSU to be notified of any resignations ▪ Certificate of Practice recognition by NDA needed to manage errant resignations
PSU/POM/3	Mushrooming of drug shops next to nearby Pharmacies especially in upcountry centres	<ul style="list-style-type: none"> ▪ PSU to notify NDA. PSU regional representative to follow up the matter. A case in point brought about is Bethsada Pharmacy Ltd located in Katikara trading centre in Kakumiro district. The following drug shops which are claimed to be stocked upto retail and wholesale Pharmacy level are located next to Bethsada Pharmacy: (1) St. Martha Drug Shop (2) Grace drug shop (3) Naweyo Drug shop
PSU/POM/4	Claims of different guidelines for Foreign investors and local investors. Retail Pharmacy operations proposed to be left to locals	<ul style="list-style-type: none"> ▪ Uganda Pharmacy owners association to handle the matter on retail Pharmacy ownership by locals ▪ Matter guideline implementation variations to be forwarded to NDA
PSU/POM/5	Mobile hawking of drugs in vehicles by upcountry wholesale Pharmacies	<ul style="list-style-type: none"> ▪ PSU to notify NDA to issue a circular prohibiting this practice and action be taken on Pharmacies engaged in this practice. ▪ PSU regional representatives to verify and identify pharmacies engaged in the practice
PSU/POM/6	Pharmacies earlier licensed as wholesale and retail Pharmacies being forced to drop either wholesale or retail as the 61m ² hard to comply	<ul style="list-style-type: none"> ▪ Proposal that Pharmacies that were earlier licensed as wholesale and retail be retained as previously licensed and separation of wholesale from retail be effected on new pharmacies (To be forwarded to NDA)

No	Issue	Resolution /Way forward
PSU/POM/7	Payment of Taxes (PAYE) by Pharmacists	<ul style="list-style-type: none"> ▪ PSU to engage their members to avail their Tin. Nos. to their employers ▪ Sensitization of members on taxes to be conducted at an appropriate fora
PSU/POM/8	Limited consultation by NDA prior to changes on the licensing guidelines. It was noted that the guidelines were changed three times in a span of three months	<ul style="list-style-type: none"> ▪ NDA should consult Pharmacy owners during development of guidelines in compliance to their 2016-2021 Strategic plan which calls for effective engagement of stakeholders.
PSU/POM/9	Measures on ensuring Good Distribution practice	<ul style="list-style-type: none"> ▪ Each Pharmacy should maintain a list of all its suppliers and this should be signed off by the Pharmacist(to be verified in the next support supervision visit).This is to eliminate any risks of drugs coming from illicit sources which could be counterfeits entering into the supply chain ▪ Each Pharmacy involved in distribution of medicines from wholesale level and above should maintain a database of entities to whom it supplies medicines to (to be verified in the next support supervision visit).
PSU/POM/10	Mechanism to improve the quality of services and pharmaceuticals	<ul style="list-style-type: none"> ▪ Each Pharmacy to have a visual inspection chamber. The purpose of this is to enable physical examination of drugs at the Pharmacy and detect any degradation, contaminations, expiries etc. ▪ It is noted that Pharmacies that have a large number of drugs on the register or regularly involved in importation/Registration of new products have their Pharmacists spending most of their time at NDA on regulatory affairs with little time at the Pharmacy. These pharmacies should consider having a second additional Pharmacist for purposes of quality assurance.

No	Issue	Resolution /Way forward
PSU/POM/11	Limiting of unregistered drugs importation into the country .Pharmacy owners complained that in certain cases the registered alternatives are not being actively imported by those who have registered them hence need to allow their importation	<ul style="list-style-type: none"> ▪ Matter to be referred to NDA.
PSU/POM/12	Proposal made for the formation of the Uganda Pharmaceutical owners association(UPOA) to better address their concerns	<ul style="list-style-type: none"> ▪ Meeting resolved to form the association. ▪ The following persons were fronted to oversee the formation of UPOA: <ul style="list-style-type: none"> ○ KalikumutimaDeo- Rapha Chemists ○ Isabirye Hassan-Safeway Pharmacy ○ Ssemujju Nicholas-Ultra-Pharma ○ Mutumba Rajab-Rite Aid Pharmacy ○ Ekau David-Spring Pharmaceuticals ○ SaphiraTwesigye ○ Ogwang Patrick-Genesis Pharmacy ○ Florence Bbosa –Bbosa Pharmacy ▪ Meeting to be held within one month to come up with the modalities for formation of UPOA
PSU/POM/13	Claims of NDA non-compliance to its guidelines as regards distance between Pharmacies. Clarification further sort on distance between Pharmacies and hospitals	<ul style="list-style-type: none"> ▪ Matter to be referred to NDA ▪ Galen Holdings Pharmacy Mulago highlighted emergence of a Pharmacy less than 100 meters from it. The Pharmacy was previously a medical clinic. ▪ NDA to be encouraged to attend future stakeholder meetings organized by PSU or send a representative.
PSU/POM/14	Pharmacy owners highlighted need for PSU to share the roles of a Pharmacist in a Pharmacy both human and veterinary	<ul style="list-style-type: none"> ▪ PSU to circulate Pharmacists roles to all Pharmacy owners.